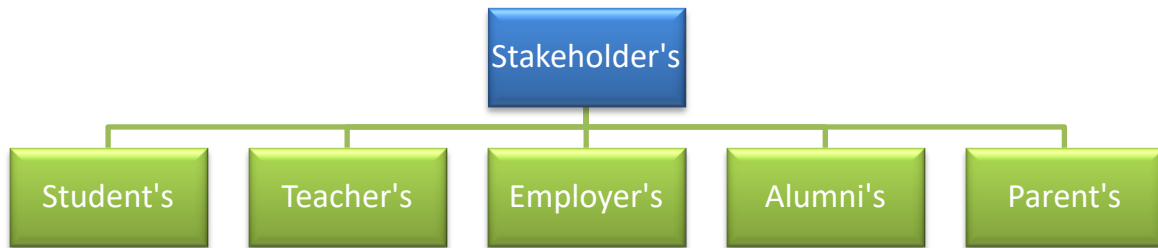


**SRI GURU GOBIND SINGH COLLEGE,
CHANDIGARH**

**Feedback Report
(2023-24)**

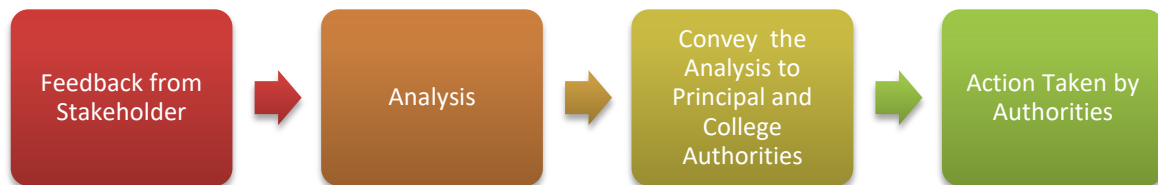
FEEDBACK PROCESS

The college has an effective mechanism to seek feedback from stakeholder's like student's, parent's, Alumni, Teacher's, Employer's etc.



The feedback received from various stakeholders is then analyzed and action is taken to improve the teaching learning process and the experiences of the stakeholder's.

The action plan followed by the college is:-



ANNEXURE – I

Analysis of Feedback Collected from Students

ANNEXURE – II

Analysis of Feedback Collected from Teachers

ANNEXURE – III

Analysis of Feedback Collected from Employers

ANNEXURE – IV

Analysis of Feedback Collected from Alumni

ANNEXURE – V

Analysis of Feedback Collected from Parents

ANNEXURE – I

Analysis of Feedback Collected From Students (2023-24)

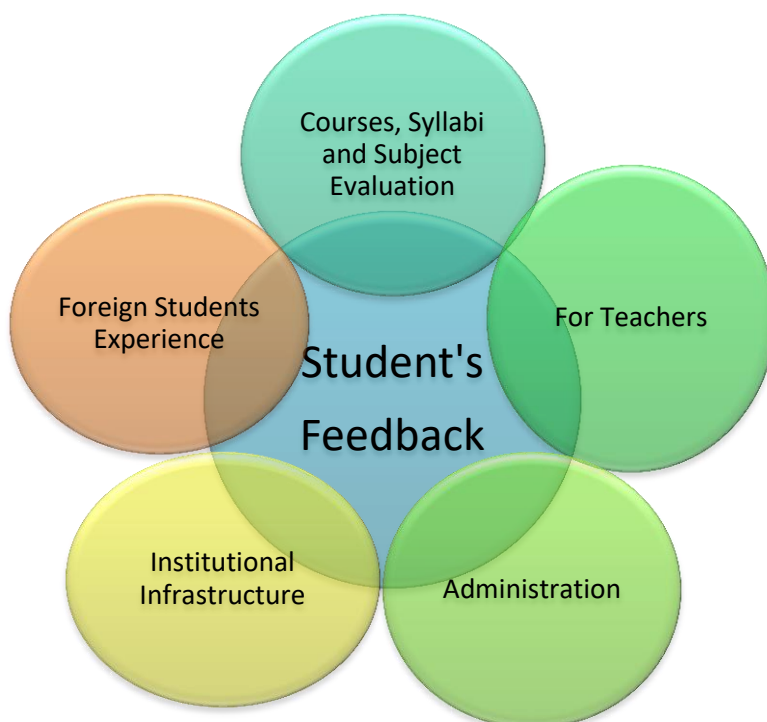
The college regularly collects feedback from **students** on specific Performa for

- a) **Teacher Feedback** – (i) Courses, Syllabi and Subject Evaluation
(ii) For Teachers

b) **Institution Infrastructure**

c) **Administration**

d) **Foreign students**



The feedbacks taken from students are analysed and the conclusions are passed on to decision making authorities through Principal for incorporation in improvement and enhancement of the College.

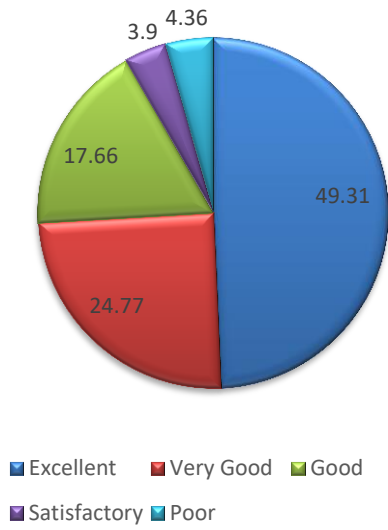
The main aim of the student feedback is to analyse the course, syllabi and subject evaluation in the teaching-learning process. More than ninety four percent of the students feel contended with the organization and the completion of the syllabus. More than ninety three percent of the students are satisfied by the way of covering syllabus i.e. from the basic level of students to the advanced level by clearing their concepts through practical applications, assignments, and relevant study material. They are mostly satisfied with the evaluation process of their learning and skill developments through the means of tests, viva-voce.

a) Teacher Feedback *

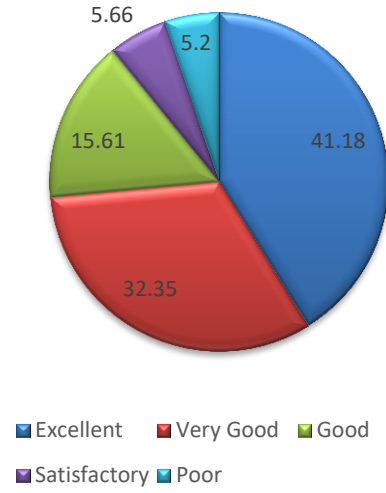
(i) Courses, Syllabi and Subject Evaluation

S No	Criteria	Values in Percentage (%)				
		Excellent	Very Good	Good	Satisfactory	Poor
1	Course Organisation	49.31	24.77	17.66	3.90	4.36
2	Syllabus Coverage	41.18	32.35	15.61	5.66	5.20
3	Stress on concept building	39.35	25.00	19.44	8.56	7.64
4	Thrust on application of concepts learnt	39.95	28.64	19.40	7.85	4.16
5	Content coverage-from zero level to advanced	38.68	28.77	19.10	7.31	6.13
6	Availability of relevant study material	43.66	27.23	17.14	6.57	5.40
7	Practice through assignments	41.76	25.29	20.65	6.50	5.80
8	Evaluation via tests and viva-voce	40.78	25.35	19.59	8.76	5.53
9	Concept clarity and skills developed	43.68	27.59	16.55	6.21	5.98
10	Overall rating of the course	44.52	27.51	17.25	4.90	5.83

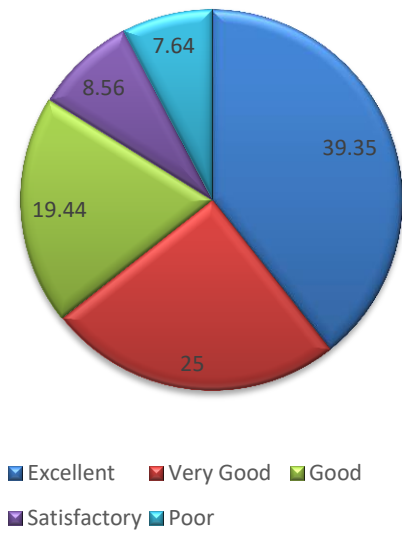
Course Organisation



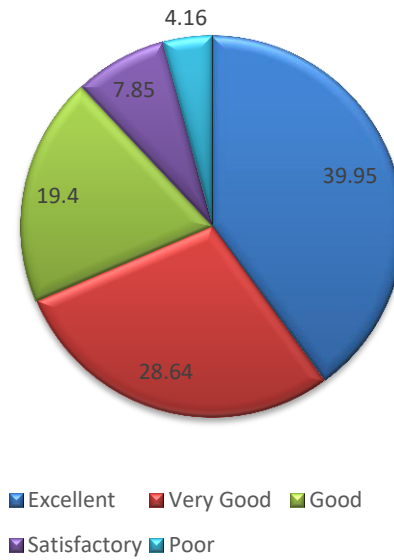
Syllabus Coverage



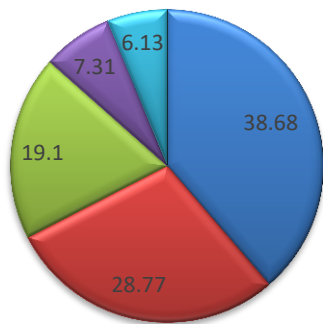
Stress on concept building



Thrust on application of concepts learnt

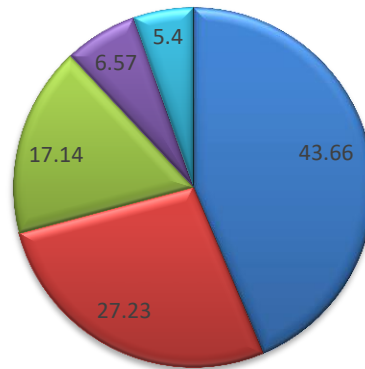


Content coverage- from zero level to advanced



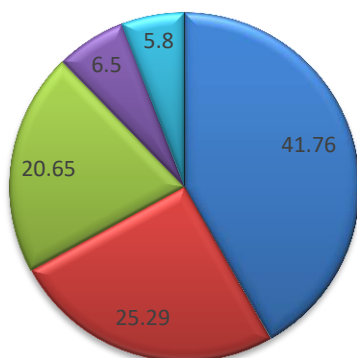
■ Excellent ■ Very Good ■ Good
■ Satisfactory ■ Poor

Availability of relevant study material



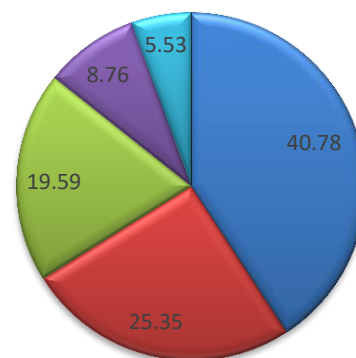
■ Excellent ■ Very Good ■ Good
■ Satisfactory ■ Poor

Practice through assignments

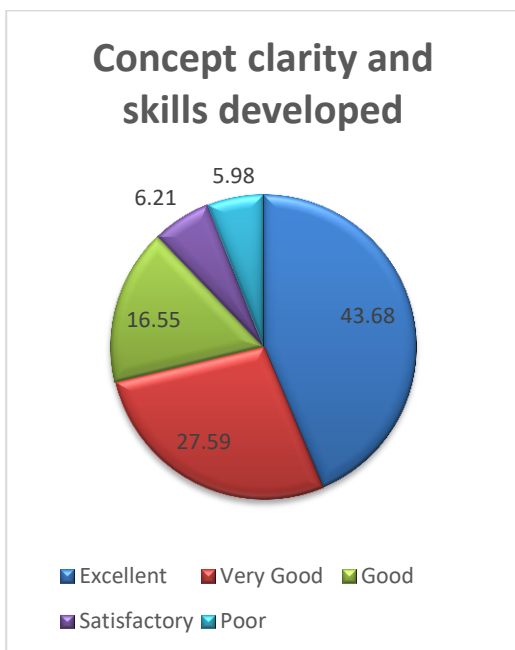


■ Excellent ■ Very Good ■ Good
■ Satisfactory ■ Poor

Evaluation via tests and viva-voce



■ Excellent ■ Very Good ■ Good
■ Satisfactory ■ Poor



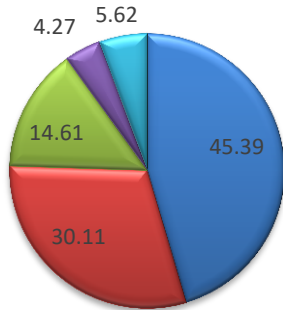
(ii) For Teacher

In this section, the student's feedback about the teacher's role in teaching – learning process is analyzed. Almost all the students are satisfied by the teaching methodologies which are used by teachers. According to them, the teachers are well equipped with the knowledge about the subject and their attitude towards the student's is helpful and friendly. Moreover the teachers are easily accessible to the students. Most of the students think that the evaluation done by most of the teachers is fair and unbiased.

S No	Criteria	Values in Percentage (%)				
		Excellent	Very Good	Good	Satisfactory	Poor
1	The teacher completes the entire syllabus in time	45.39	30.11	14.61	4.27	5.62
2	The teacher has subject knowledge	59.55	22.95	10.23	3.64	3.64
3	The teacher communicates clearly and inspire me by his/her teaching	51.81	27.95	11.57	4.82	3.86
4	The teacher comes well prepared in the class	52.18	26.67	12.41	4.37	4.37
5	The teacher encourages participation and discussion in the class	53.53	25.30	11.92	4.62	4.62
6	The teacher uses teaching aids	46.45	25.83	14.69	7.82	5.21
7	The teacher's attitude	51.83	25.00	13.76	3.67	5.73

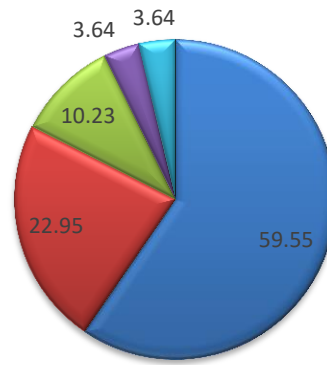
	towards students is friendly & helpful					
8	The evaluation process is fair and unbiased	50.49	25.37	14.15	3.90	6.10
9	The teacher is available and accessible in the department	46.98	26.40	14.09	6.26	6.26

The teacher completes the entire syllabus in time



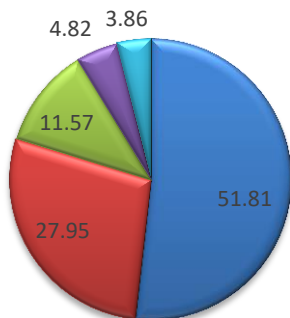
■ Excellent
 ■ Very Good
 ■ Good
 ■ Satisfactory
 ■ Poor

The teacher has subject knowledge



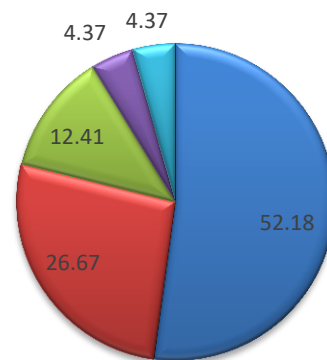
■ Excellent
 ■ Very Good
 ■ Good
 ■ Satisfactory
 ■ Poor

The teacher communicates clearly and inspire me by his/her teaching



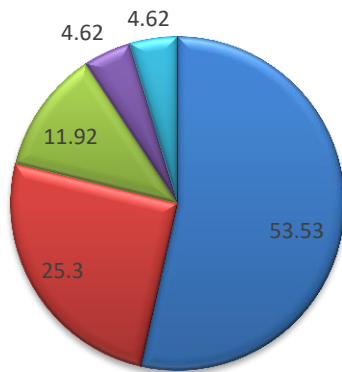
■ Excellent
 ■ Very Good
 ■ Good
 ■ Satisfactory
 ■ Poor

The teacher comes well prepared in the class



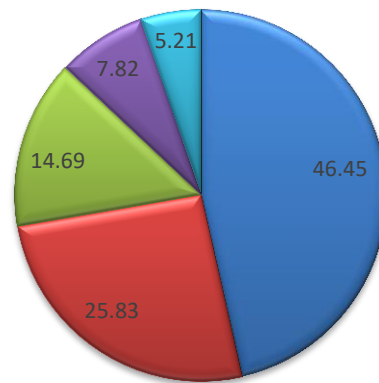
■ Excellent
 ■ Very Good
 ■ Good
 ■ Satisfactory
 ■ Poor

The teacher encourages participation and discussion in the class



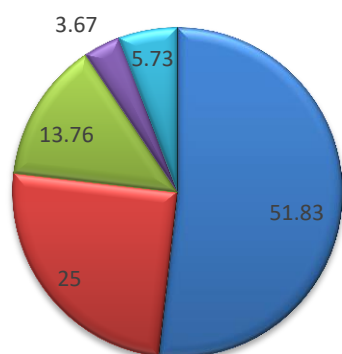
■ Excellent ■ Very Good ■ Good
■ Satisfactory ■ Poor

The teacher uses teaching aids



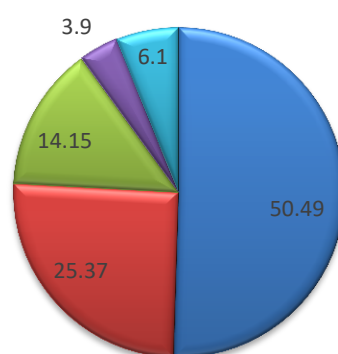
■ Excellent ■ Very Good ■ Good
■ Satisfactory ■ Poor

The teacher's attitude towards students is friendly & helpful



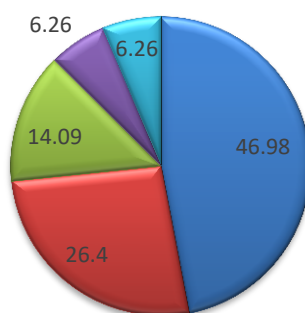
■ Excellent ■ Very Good ■ Good
■ Satisfactory ■ Poor

The evaluation process is fair and unbiased



■ Excellent ■ Very Good ■ Good
■ Satisfactory ■ Poor

The teacher is available and accessible in the department



■ Excellent ■ Very Good ■ Good ■ Satisfactory ■ Poor

Remarks :- The results have been formulated by statistically quantifying the received student's feedback forms in the session 2023-24.

Conclusion:-

The results that are analyzed through the feedback forms is that almost all the students are contented with the successful organization of course, the syllabus that is covered through the various innovative methods such as assignments, practical's, viva –voce, applications of the

subject which results in developing critical thinking and problem solving skills among the students.

(ii) Infrastructure and Administration

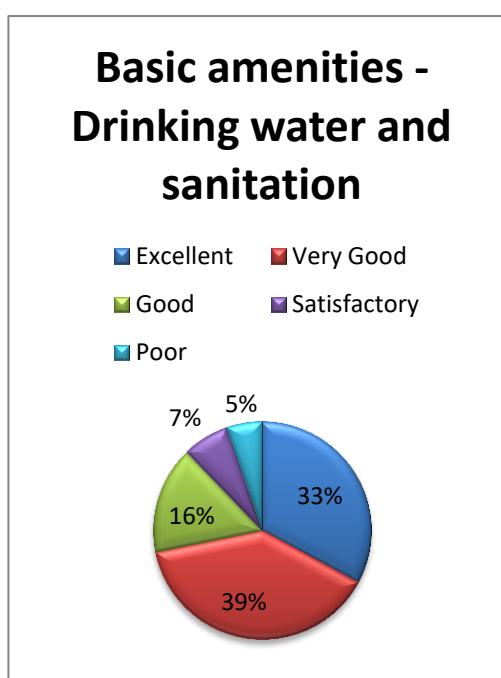
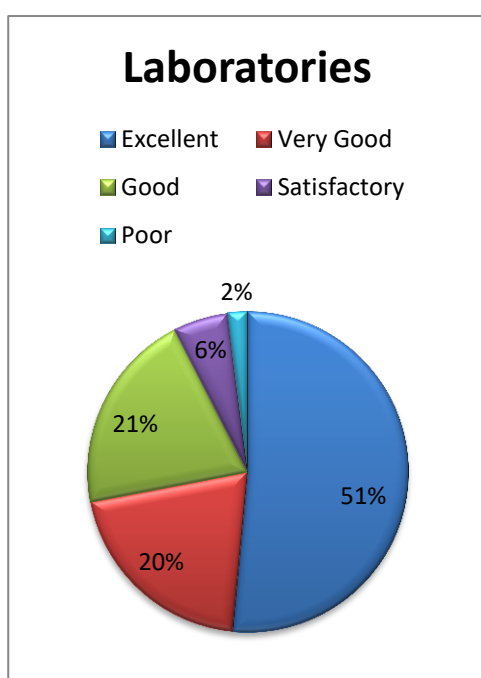
ii a) Infrastructure:-

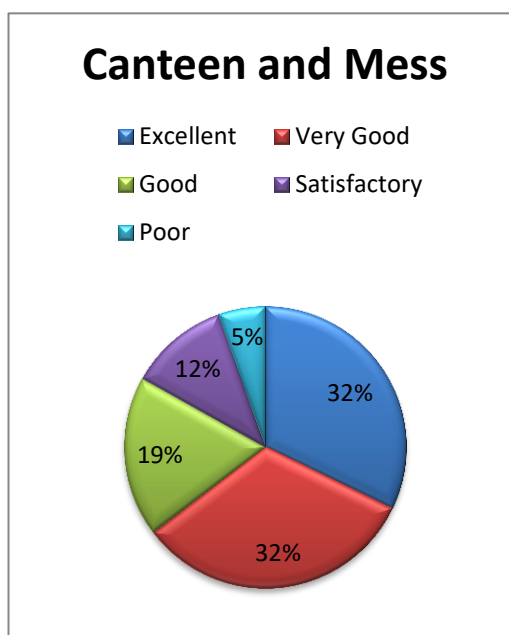
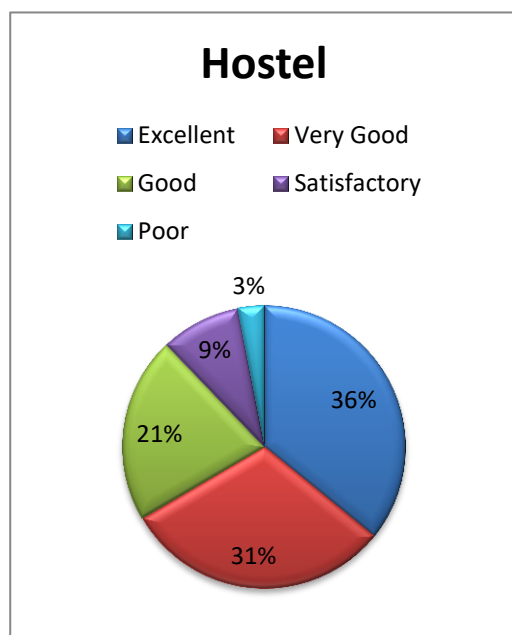
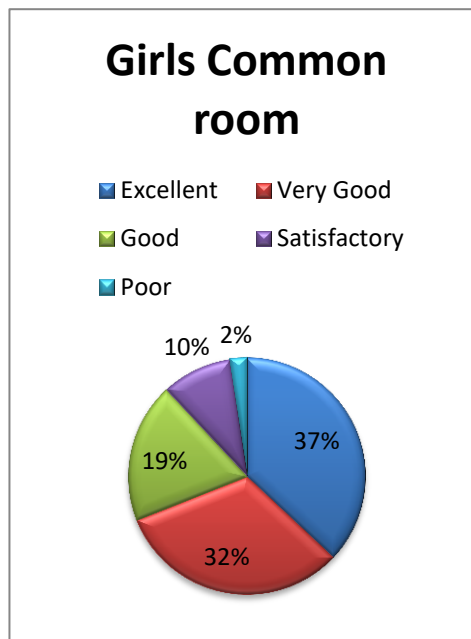
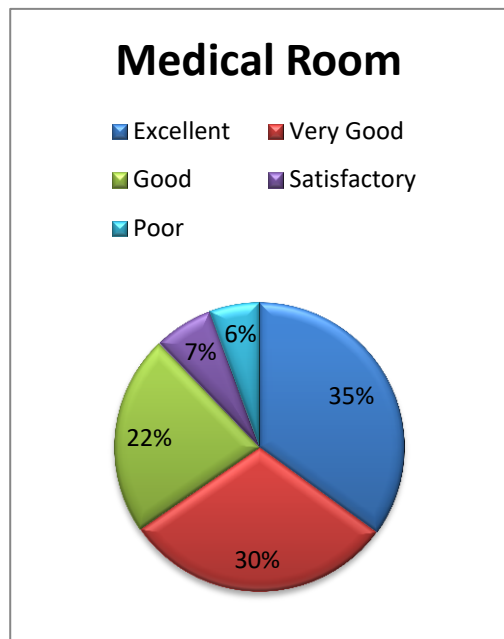
For the academic year 2023-24, for Infrastructure, 98% of students feel that the working conditions of laboratories are good in the college. More than 94% of the students are satisfied with the Basic amenities and Medical Facilities provided by the college. More than 97% of the girl students were happy with the Girls common room. 97% of the Hostel students found Hostel Conditions Up to the mark. More than 94% of students were satisfied with the Canteen and Mess Facility.

S No	Criteria	Values in Percentage (%)				
		Excellent	Very Good	Good	Satisfactory	Poor
1	Laboratories	51.5	20.5	20.5	5.5	2.0
2	Basic amenities - Drinking water and sanitation	32.9	38.9	16.0	6.9	5.3
3	Medical Room	35.0	30.4	22.4	6.6	5.6
4	Girls Common room	37.0	32.0	19.1	9.6	2.3
5	Hostel	35.8	30.7	21.3	9.1	3.0
6	Canteen and Mess	32.2	32.5	18.5	11.5	5.4

Remarks: -

These observations have been made by analyzing all the feedback forms received from student's in the session 2023-24.





(ii) b) Administration:-

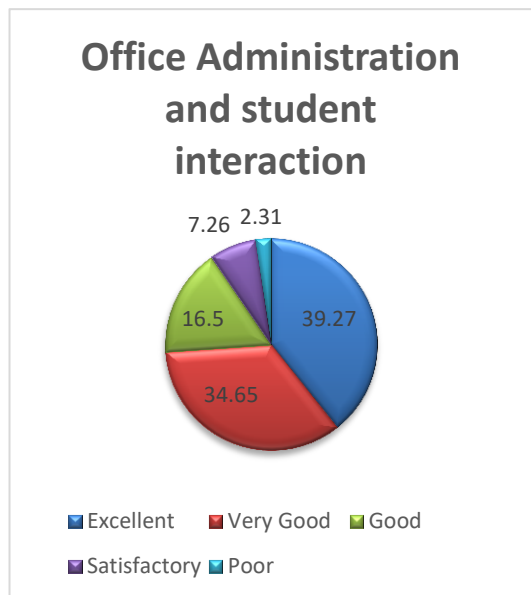
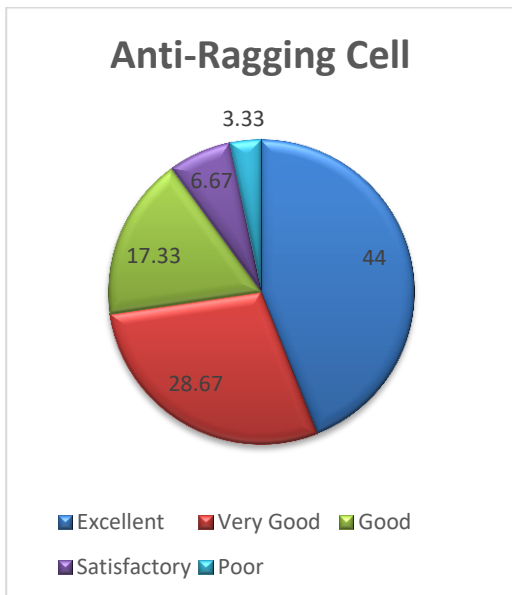
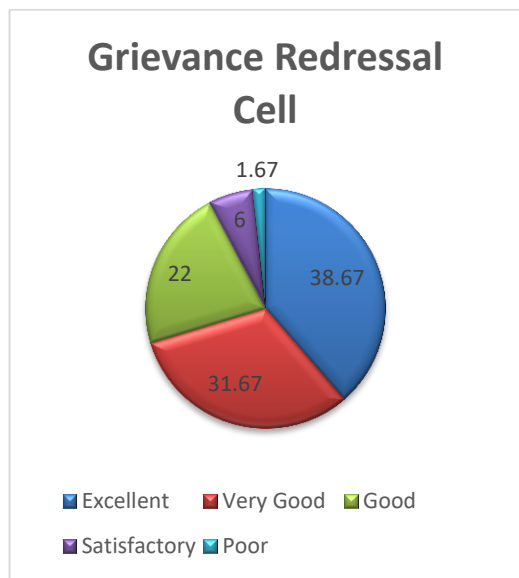
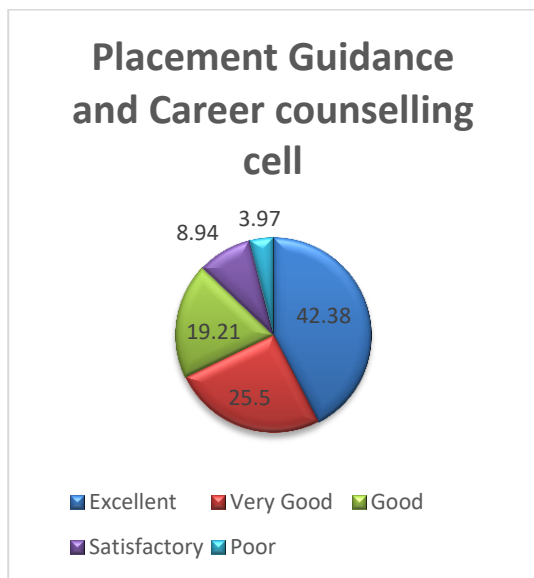
For the administration more than 96% students the college placement and guidance cell is working in an excellent way. Nearly 98% students agreed that Grievance Redressal Cell is working efficiently. Nearly 97% of the students were satisfied with the anti-ragging cell and office Administration and their student interaction. More than 96% of the students were satisfied with Hostel Administration and Anti Sexual harassment cell.

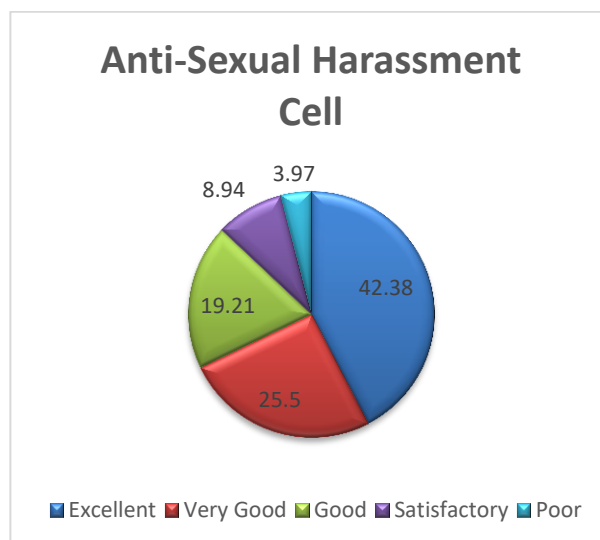
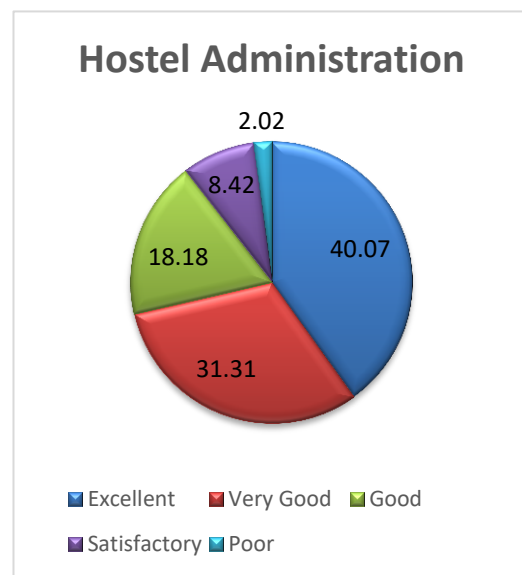
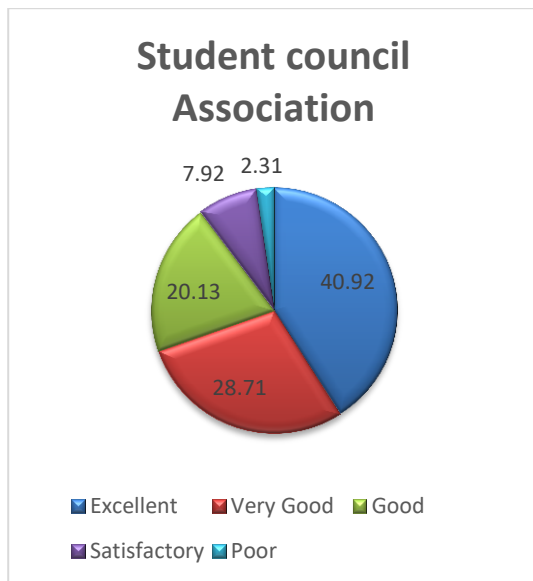
S No	Criteria	Values in Percentage (%)
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		Excellent	Very Good	Good	Satisfactory	Poor
1	Placement Guidance and Career counselling cell	42.38	25.50	19.21	8.94	3.97
2	Grievance Redressal Cell	38.67	31.67	22.00	6.00	1.67
3	Anti-Ragging Cell	44.00	28.67	17.33	6.67	3.33
4	Office Administration and student interaction	39.27	34.65	16.50	7.26	2.31
5	Student council Association	40.92	28.71	20.13	7.92	2.31
6	Hostel Administration	40.07	31.31	18.18	8.42	2.02
7	Anti-Sexual Harassment Cell	42.38	25.50	19.21	8.94	3.97

Remarks: -

These observations have been made by analyzing all the feedback forms received from students in the session 2023-24.





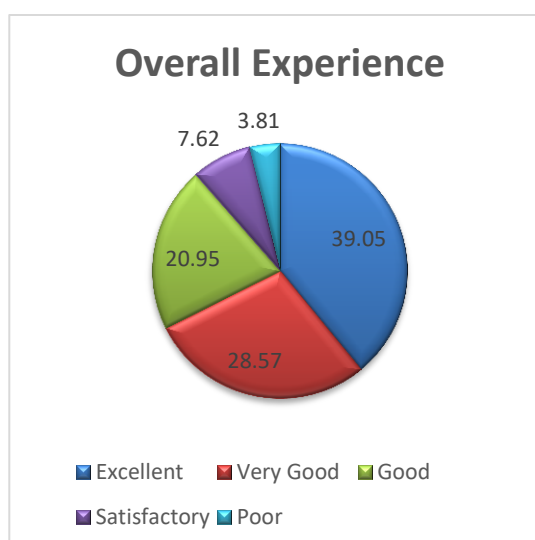
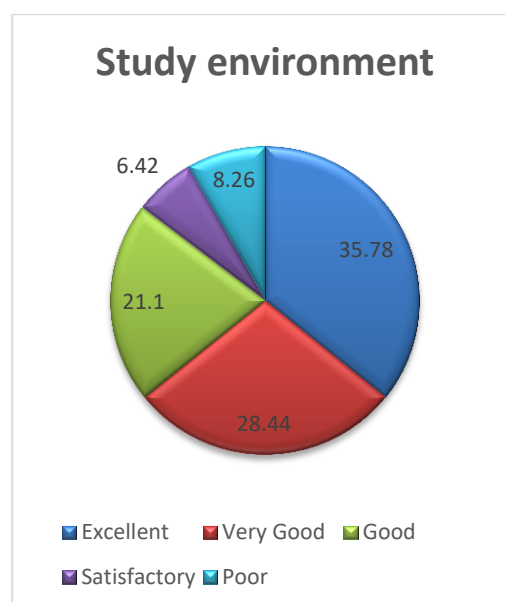
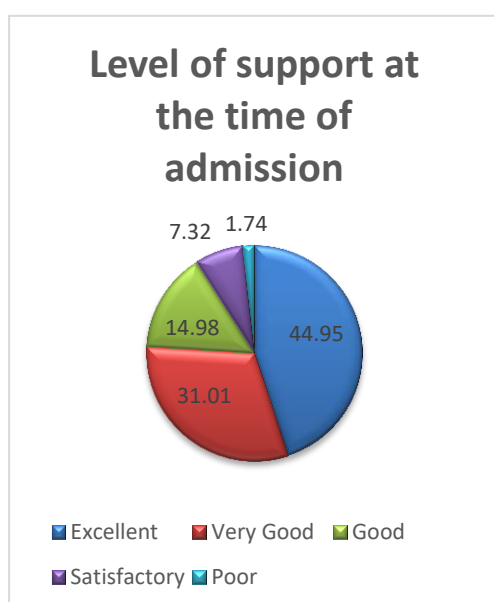
b) Foreign Student

Through these foreign student's feedback form, it is analyzed that how the foreigner students are comfortable in the college environment. What was their experience in the college? More than Ninety eight percent students are satisfied with the support which they get while admission from the college authorities and experience good study environment. Most of the foreign students got good cultural experience in college. Overall, ninety six percent of Foreign Students felt very good experience in college premises.

S No	Criteria	Values in Percentage (%)				
		Excellent	Very Good	Good	Satisfactory	Poor
1	Level of support at the time of admission	44.95	31.01	14.98	7.32	1.74
2	Study environment	35.78	28.44	21.10	6.42	8.26
3	Cultural experiences	36.79	24.53	24.53	9.43	4.72
4	Overall Experience	39.05	28.57	20.95	7.62	3.81

Remarks: -

These observations have been made by analyzing all the feedback forms received from foreign students in the session 2023-24.



Conclusions:

Feedback forms help to strengthen the bond between College and students. Feedback affects the future decisions of the College and thus plays a

significant role in development of an institution.

This year's feedback showed that students were mostly satisfied with the current facilities being offered to them but there are some areas like Hostel, Canteen, Mess, Medical room, Labs that still require improvement. The feedback was passed to concerned authorities to take necessary actions.

ANNEXURE – II

Analysis of Feedback Collected from Teacher's

2. Teacher Feedback

The aim of teacher's feedback is to examine the satisfaction, happiness of the teachers in this institution. The feedback from teachers was taken on various issues like their reorganization, infrastructure, outcomes of the curriculum, relationship with course content and corresponding reference material, availability of reference materials in terms with curriculum, evaluation methods and curriculum delivery methods, etc. Approximately 96% of the college teachers feel that their merit is recognized in the College. The system followed by the College for the implementation of curriculum was effective, as all the teachers were satisfied. All faculty members are satisfied with the regular meetings held either by departmental level or college level for effective functioning of the College. All the teachers were satisfied by the availability of library books. All the faculty members were satisfied with college infrastructure. Mostly the teachers feel that the college environment is conducive to teaching and research. Moreover, they mostly feel that they have freedom to adopt new techniques/strategies for testing and assessment of students. All the teachers feel that the administration staff fully cooperates with them.

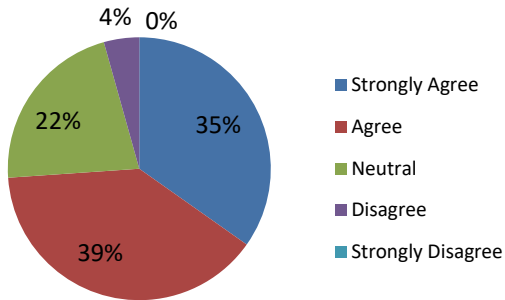
S No	Criteria	Teacher's Response in Percentage (%)				
		Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1	The merit of teachers is recognized.	34.78	39.13	21.74	4.35	0.00
2	The work distribution among staff is fair	25.00	41.67	29.17	4.17	0.00

3	The system followed by the College for the implementation of curriculum is effective.	48.00	44.00	8.00	0.00	0.00
4	Regular meetings of the teaching and non-teaching staff are held for the smooth and effective functioning of the College.	41.67	41.67	16.67	0.00	0.00
5	Course content is covered by corresponding reference material.	30.43	60.87	8.70	0.00	0.00
6	Sufficient number of prescribed books are available in the Library.	33.33	54.17	12.50	0.00	0.00
7	Infrastructural facilities like Canteen, Sitting area, Research lab, Wi-Fi etc. are available.	54.17	37.50	8.33	0.00	0.00
8	Sufficient time is available to conduct examination for coverage of all units in the syllabus.	33.33	41.67	25.00	0.00	0.00
9	I have the freedom to adopt/adapt new techniques/strategies of testing and assessment of student.	58.33	29.17	12.50	0.00	0.00
10	The environment in the college is conducive to teaching and research.	37.50	45.83	16.67	0.00	0.00
11	The administration is teacher friendly.	56.00	32.00	12.00	0.00	0.00

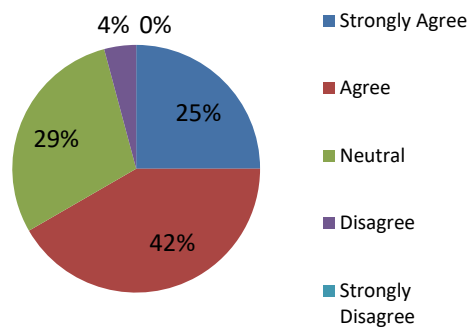
Remarks: -

These observations have been made by analyzing all the feedback forms received from teachers in the session 2023-24.

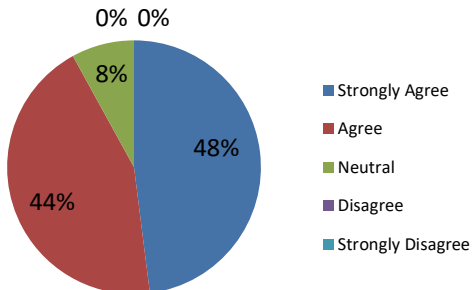
The merit of teachers is recognized.



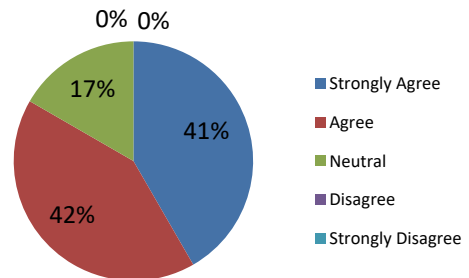
The work distribution among staff is fair



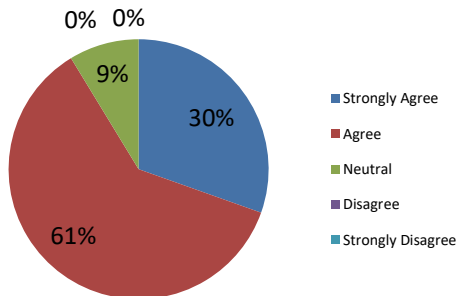
The system followed by the College for the implementation of curriculum is effective.



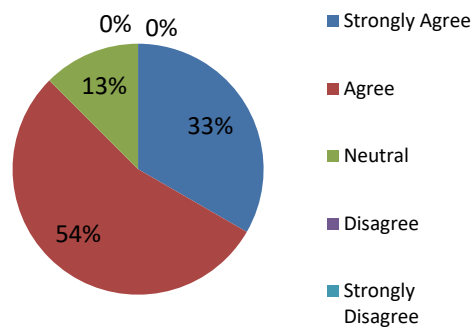
Regular meetings of the teaching and non-teaching staff are held for the smooth and effective functioning of the College.



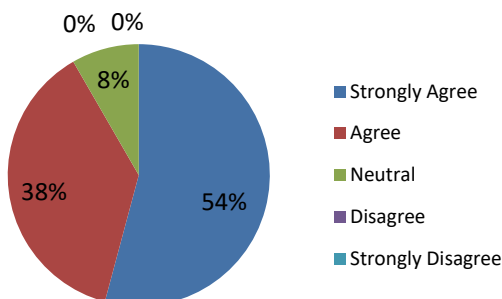
Course content is covered by corresponding reference material.



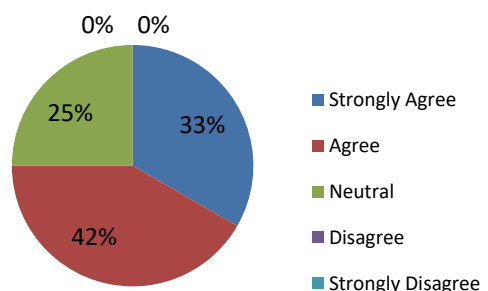
Sufficient number of prescribed books are available in the Library.



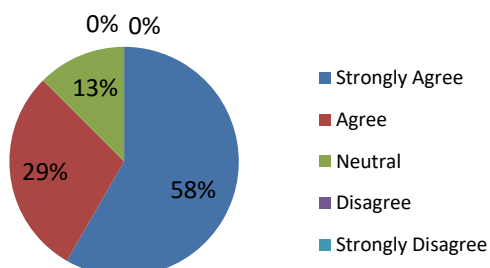
Infrastructural facilities like Canteen, Sitting area, Research lab, Wi-Fi etc. are available.



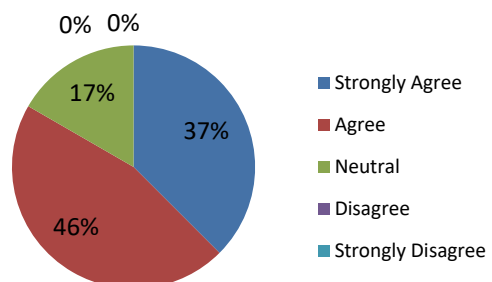
Sufficient time is available to conduct examination for coverage of all units in the syllabus.

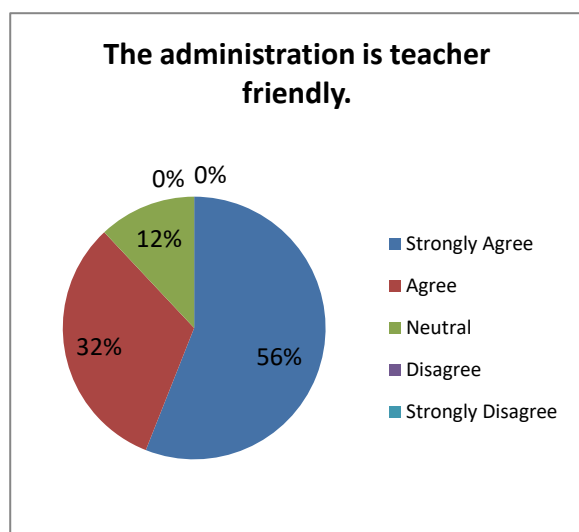


I have the freedom to adopt/adapt new techniques/strategies of testing and assessment of student.



The environment in the college is conducive to teaching and research.





Conclusion:-

All the teachers were satisfied with the infrastructure facilities provided by the college.

ANNEXURE – III

Analysis of Feedback Collected from Employer’s

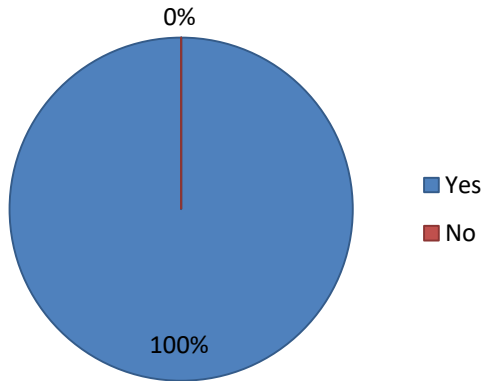
To assess the Holistic Development and the skill traits developed in our College students during their stay in college i.e. Graduation or Post Graduation period, we have initiated the procedure of collecting feedback from their employers. All the employers are satisfied with the technical competency, communication skills, creativity, innovativeness of passed out graduates. They are equipped with both hard and soft skills that are required in workplace. All of them feel that the curriculum provided to them during their studies matched up the requirements of the outside world. According to employers, our College graduates maintain the cordial relations with other employees. They possess the sense of responsibility and they can work as a team. They possess the qualities of creativity, leadership, self- motivation. They are open to new ideas and are responsible employees.

We appreciate and are grateful to the Employer's who spare their valuable time to fill up this feedback form. It really helps and motivates the institute to perform better and enhance the capabilities of the students.

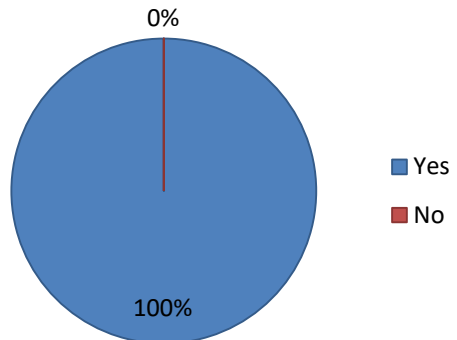
S No	Are you satisfied with the student's work performance in area	Employer's Responses in Percentage	
		Yes	No
1	Good Technical knowledge in the area of work.	100	0
2	Curriculum provided has sufficient knowledge in the area of work	100	0
3	Have general communication skills.	100	0
4	Working as part of a team.	100	0
5	Creative in response to workplace challenges.	100	0
6	Self-Motivated and taking an appropriate level of responsibility	100	0
7	Using technology and equipment at the workplace.	100	0
8	Ability to Manage and have leadership qualities.	100	0
9	Have Innovativeness, creativeness and open to new ideas.	100	0
10	Maintain relationship with seniors/peers/subordinates	100	0

Remarks :- All forms which were received from employer's are used for analysis purpose.

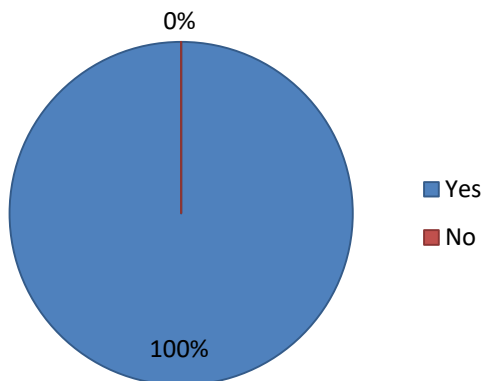
**Good Technical knowledge
in the area of work.**



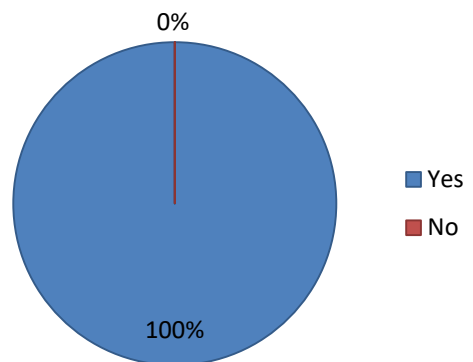
**Curriculum provided has
sufficient knowledge in
the area of work.**



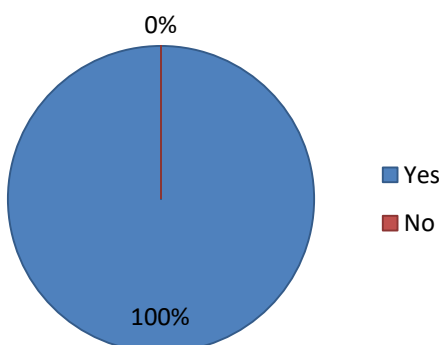
**Have general
communication skills**



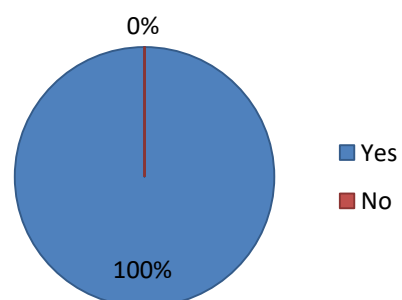
Working as part of a team

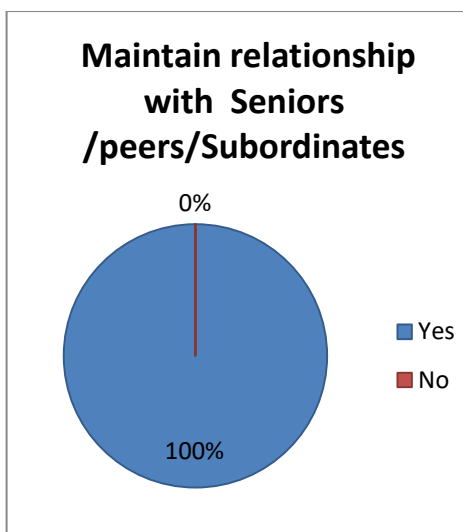
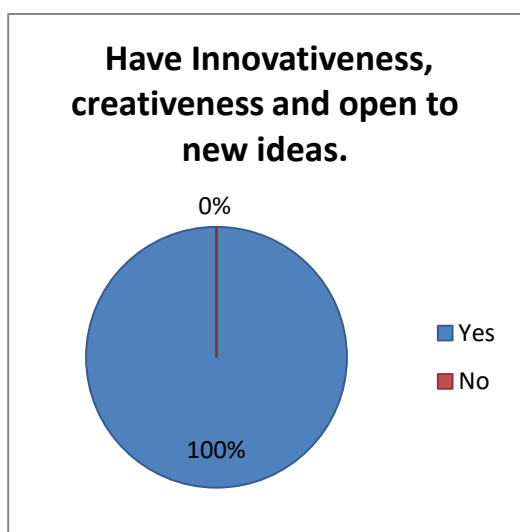
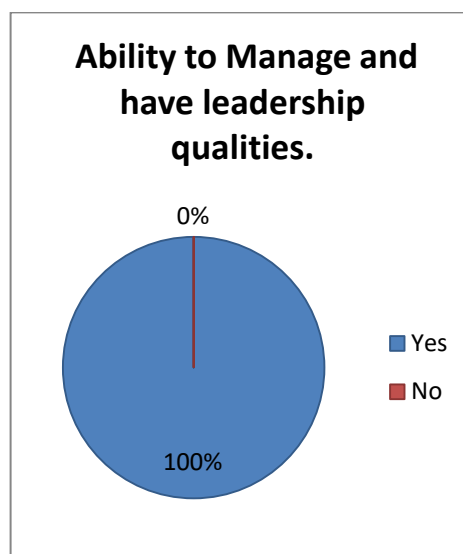
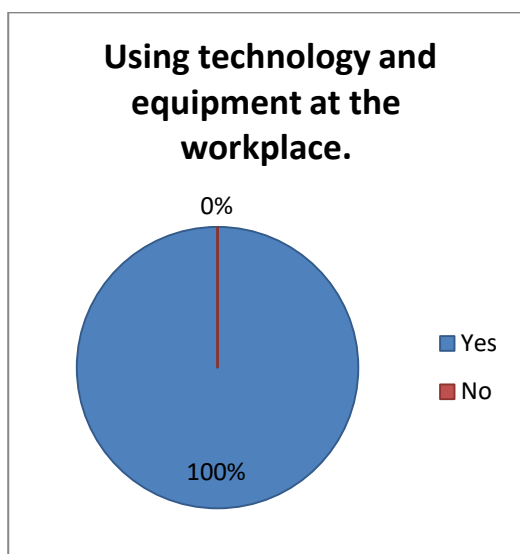


**Creative in response to
workplace challenges.**



**Self-Motivated and
taking an appropriate
level of responsibility.**





Conclusions

All the employers are satisfied by the curriculum, the expertise and proficiency of our graduates. The feedback testifies that our passed out graduates are instilled with creativity, innovativeness, self-motivation and are responsible team members.

ANNEXURE – IV

Analysis of Feedback Collected from Alumni’s

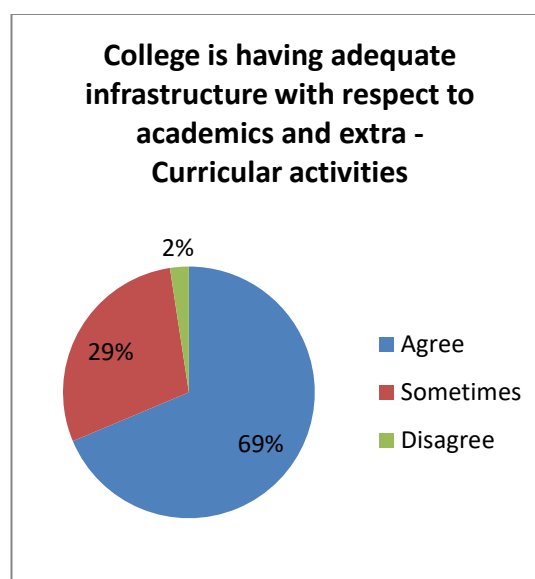
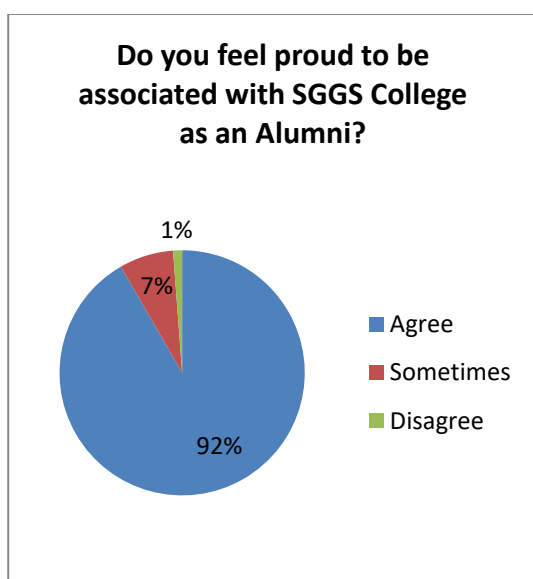
Alumni are an integral part of any Organization. They are emotionally and spiritually attached to the organization. So, to recognize their contribution Alumni Meet is conducted every year and their feedback and suggestions are collected on a specific Performa. Feedback obtained from them is analyzed and their valuable suggestions are forwarded to concerned authorities for necessary action.

This year’s Alumni Feedback analysis showed that the majority of the alumni were happy to be a part of this College. They were willing to contribute their valuable time, experience for the welfare of students which leads to the enhanced future of the College.

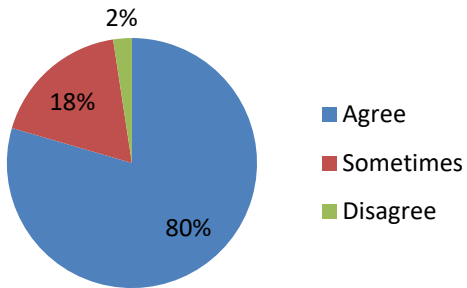
S No	Criteria	Values in Percentage (%)		
		Agree	Sometimes	Disagree
1	Do you feel proud to be associated with SGGGS College as an Alumni?	91.67	7.14	1.19
2	College is having adequate infrastructure with respect to academics and extra - Curricular activities	68.67	28.92	2.41
3	College is having adequate laboratories and equipment for practical experiences	79.52	18.07	2.41
4	Teachers were effective in solving your problem	84.34	15.66	0.00
5	College organizes various kind of activities for overall development of students.	82.14	16.67	1.19
6	Institute handles student's grievance properly	79.76	16.67	3.57
7	You obtained sufficient knowledge (both in theory and practical) at SGGSC	78.31	19.28	2.41
8	Training and placement cell provided ample on/off campus placement opportunities.	61.90	27.38	10.71
9	College Provides good hospitality as Alumni after passing out	74.70	22.89	2.41
10	You would recommend the College to your near and dear ones for academics and overall excellence.	82.93	12.20	4.88

Remarks: -

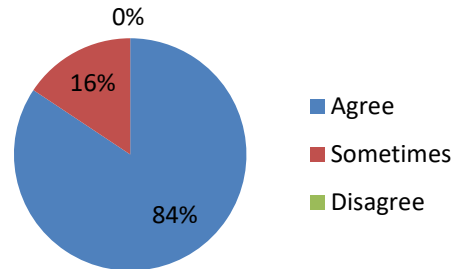
These observations have been made by analyzing all the feedback forms received from Alumni's in the session 2023-24.



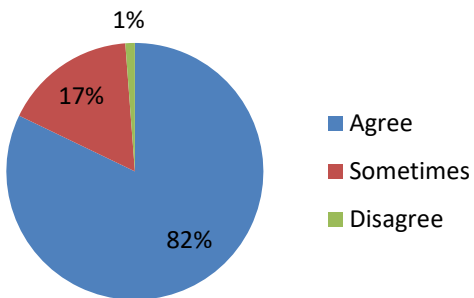
College is having adequate laboratories and equipment for practical experiences



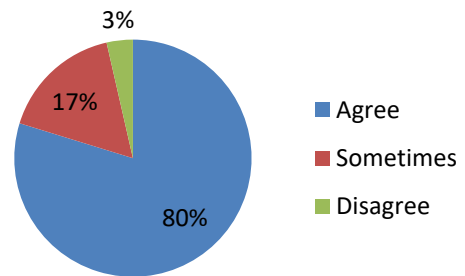
Teachers were effective in solving your problem



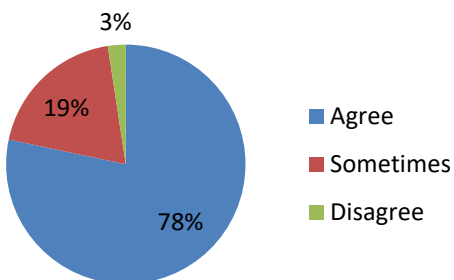
College organizes various kind of activities for overall development of students.



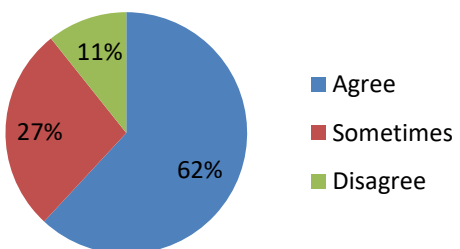
Institute handles student's grievance properly

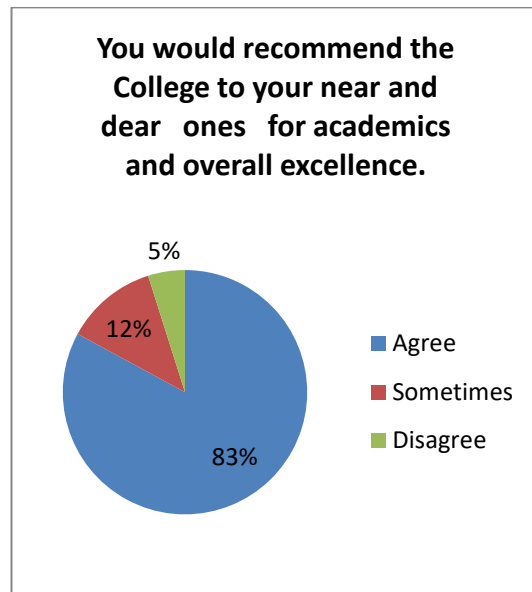
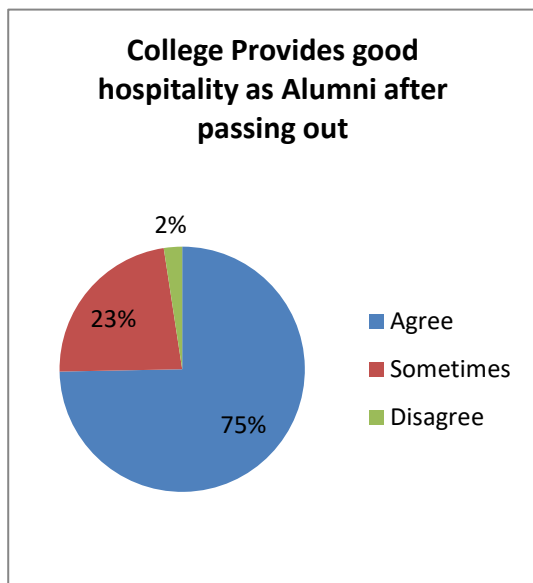


You obtained sufficient knowledge (both in theory and practical) at SGGSC



Training and placement cell provided ample on/off campus placement opportunities





Conclusion: -

Alumni’s feedback analysis showed that they were proud of their association with the College. Most of the alumni are satisfied by the Grievance Cell. Training and Placement Cell needs significant improvement. Alumni were willing to give their services on a common platform with faculty. Some of the alumni wanted up-gradation in the College library. Overall, they were satisfied with the institute and were ready to recommend this College to others for overall excellence.

ANNEXURE – V

Analysis of Feedback Collected from Parent's

The feedback from the parents was collected to understand the student's education and activities in and around the college. Parents have entrusted the future of their children into our hands and thus they play a very important role in the development and enhancement of the quality of this learning experience. Feedback from parents allows the institute to evaluate its service provision and thus cater to providing excellent service towards the students.

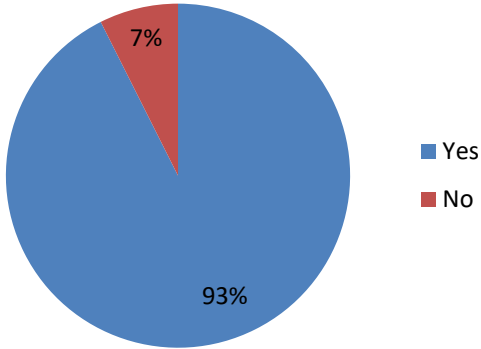
Parents were satisfied with the good infrastructure of the college and have found it to be safe and secure for their children. Parents also found that the children have an overall good learning experience in the college as a result of the good knowledgeable faculties teaching the children thereby also ensuring the all-round growth of the student's personalities. Parents were satisfied with the counselors and the mentors provided by the college from time to time.

S. No	Questions	Parents Responses in Percentage (%)	
		Yes	No
1	Do you find this College better than others for your ward?	92.59	7.41
2	Do you feel facilities in the College are adequate?	96.15	3.85
3	Do you feel that your ward is physically secured in the College campus?	98.08	1.92
4	Are you satisfied with hostel facilities?	95.00	5.00
5	Are you satisfied with cooperation from the administrative staff?	98.00	2.00
6	Can you make direct communication with teaching staff?	100.00	0.00
7	Do you find up-gradation of hard and soft skills?	85.71	14.29
8	Is your ward given enough exposure as far as career Orientation is concerned?	92.00	8.00

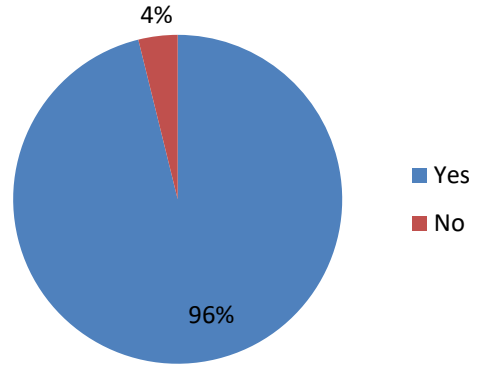
Remarks: -

These observations have been made by analyzing all the feedback forms received from parents in the session 2023-24.

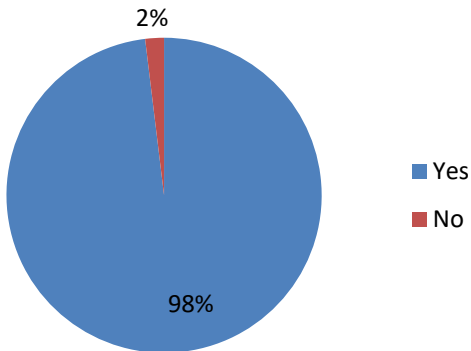
Do you find this College better than others for your ward?



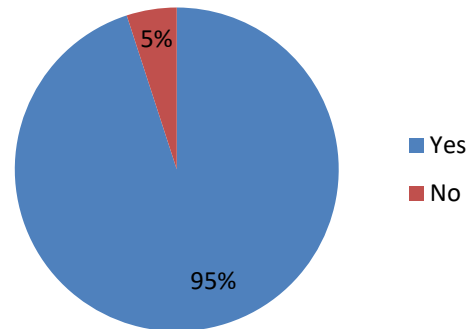
Do you feel facilities in the College are adequate?



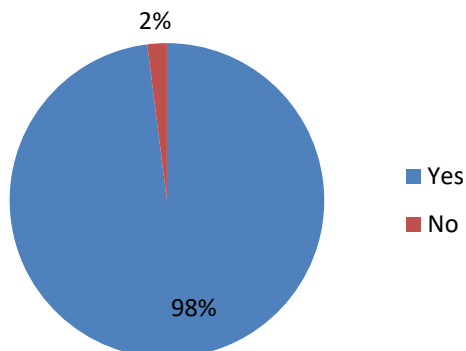
Do you feel that your ward is physically secured in the College campus?



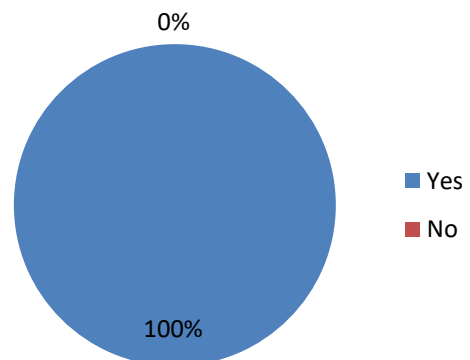
Are you satisfied with hostel facilities?



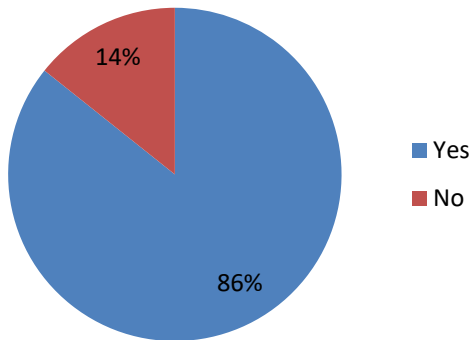
Are you satisfied with cooperation from the administrative staff?



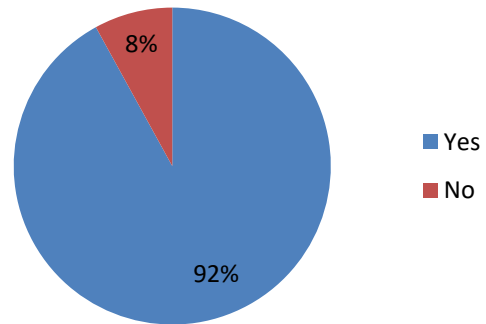
Can you make direct communication with teaching staff?



Do you find up-gradation of hard and soft skills?



Is your ward given enough exposure as far as career Orientation is concerned?



Conclusion:-

Parents feel that there is need of more courses in college for up gradation of hard and soft skills. Career oriented programmes should be conducted in colleges for better placement. Overall, Parents were satisfied with the institute and were ready to recommend this College to others for overall excellence.

